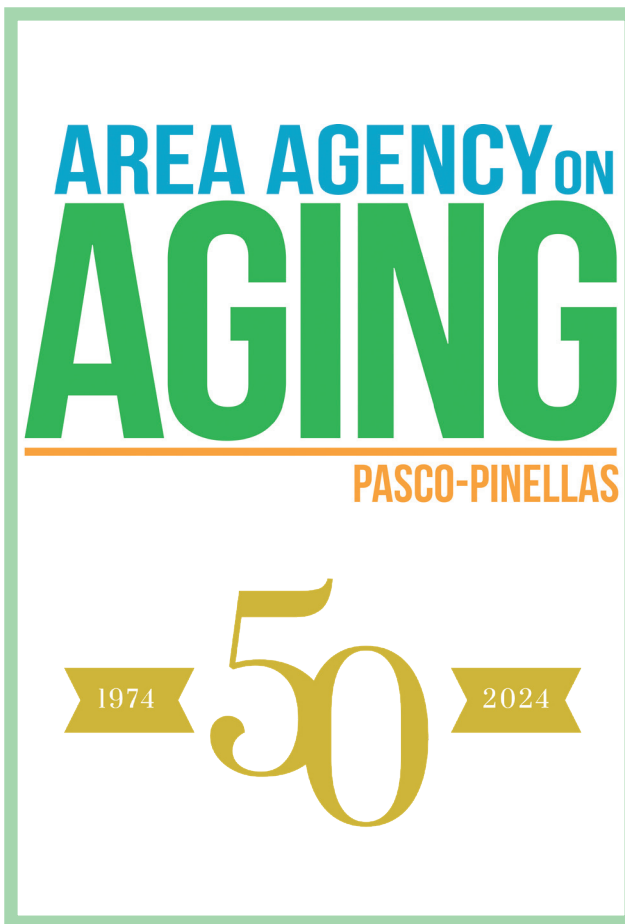


# 2024 ANNUAL REPORT





# Dear Friends of the AAAPP

In 2024, AAAPP celebrated 50 years of service to seniors in our community. The anniversary gave us a reason to reflect on both our accomplishments and challenges throughout the years.

Back in 1974 when we first opened our doors, it didn't take very long for word about our services to get out. Within the first 12 months, we established meals and transportation programs. But we didn't stop there! We continued to look for ways to help older adults. AAAPP now provides 44 vital programs to help seniors stay independent in their homes.

The numbers say it all! During our 50 years, more than a million seniors, adults with disabilities and caregivers received at least one service from the AAAPP and our dedicated community partners in Pinellas and Pasco counties.

In 2024, we took on even more challenges as our community experienced two major hurricanes. Even though many of our own staff were impacted by the storms, we continued to conduct our crucial work. Post storm, seniors reached out to us in need of much help. We conveyed their stories to donors-- and they really stepped up. For that we are extremely grateful!

New services in 2024 include a mental health program to help seniors address issues of grief, loss, anxiety, and depression. We also implemented a program to help seniors deep clean their homes and address hoarding issues.

In 2025, our needs continue to grow and we have a gameplan to meet those challenges. With COVID era funding ending, we will be fighting for more state and federal funding. We intend to be more creative with our development efforts and to also identify new partnerships with healthcare groups. The bottom line—we will continue to help as many seniors, adults with disabilities and caregivers as possible.

We thank our hard working and thoughtful staff, volunteers, Board members, Advisory Council members, and community partners. Special thanks goes to the Department of Elder Affairs, our largest funder.

As we begin our 51st year, we are excited about the possibilities that lie ahead and invite you to join us as we help seniors live their best lives! Please enjoy our 50th anniversary 2024 Annual Report.

Sincerely,



Stuart Strikowsky, D.O.  
*AAAPP Board President*



Ann Marie Winter  
*Executive Director*



# OUR MISSION

The Area Agency on Aging of Pasco – Pinellas is a trusted resource to advocate, educate and empower seniors, adults with disabilities and caregivers which promotes independence, in partnership with the community.

# OUR VISION

Our community will provide seniors, adults with disabilities and caregivers with the resources and services needed to maintain independence, promote healthy aging and live optimal quality of life.

# OUR VALUES

AAAPP regards all seniors and persons with disabilities as valued members of our community who merit dignity, respect and the resources for an optimal quality of life.

# WHO WE ARE

The Area Agency on Aging of Pasco-Pinellas Inc. (AAAPP) is incorporated as a 501(c) 3, serving the Planning and Service Area of Pasco and Pinellas counties (PSA 5). We have been administering social services for seniors since 1974 and are dedicated to excellence through continuous work with our community partners to improve the lives of older adults, caregivers and persons with disabilities.

As a designated Aging and Disability Resource Center (ADRC) our service delivery system has expanded and has improved access to information for all persons seeking long-term support in Pasco and Pinellas counties. We currently provide services directly to seniors and through our partners. Services include case management, home and personal care, meals, transportation, adult day care, legal assistance, chore, caregiver support, housing options, emergency alert response, health and wellness evidenced based courses, emergency energy crisis assistance, information and assistance, unmet needs assistance, referral and mental health counseling.



# 2024 AAAPP DIRECT SERVICES IN PINELLAS AND PASCO COUNTIES

## Aging and Disability Resource Center (ADRC)

**29,852** calls for information and referrals on getting help to remain in their homes

**6,097** telephone screenings were conducted to assess clients' needs and placed on the appropriate waitlist for services to keep them in their homes.

**2,408** people were released into the Statewide Medicaid Long-Term Care Program with staff assisting them through the Medicaid eligibility process.

*"Thank you so much for the generosity and compassion that has helped me weather the devastating storm of life."*

## Outreaching At Risk Older Adults

The AAAPP targets outreach activities to at risk seniors and provides information on how to access critical services that promote living independently at home. The AAAPP provided **61** total in-person outreach events, reaching **2,018** older adults.

## Vaccine Collaborative Grant

**2,683** total vaccines provided to seniors at events and homebound seniors. Vaccines provided included COVID, Influenza, Pneumococcal, Shingles and RSV vaccines.



## National Family Caregiver Support Program

Individuals providing care for loved ones need support. This program helps unpaid caregivers of any age caring for persons 60 years of age or older, to relieve the emotional, physical, and financial hardships of providing continual care.

**137** caregivers of seniors were served with Older Americans Act or American Rescue Plan funding.

*"This program helps me financially with the supplies for my mom and helps offset my monthly caregiver expenses. I am so very grateful for this help. My caseworker is amazing. She is a kind and empathetic person—a total pleasure to have."*

*- NFCSP Caregiver*

## Senior Community Health Program

With funding provided by the Well Med Charitable Foundation, American Rescue Plan, and the AAAPP Unmet Needs fund, this program provides help when there is no other community resource to address short term needs. Historically, assistance has included medical equipment not available through insurance, chore service, appliances or other household items, short term home delivered meals, as well as financial support to address a crisis or to prevent eviction and/or secure new housing. 67 seniors and adults with disabilities were referred to the program through medical partners.

**42** seniors received referrals for appropriate services. **197** episodes of assistance were provided to **54** clients. **108** clients received assistance through the Unmet Needs fund

**24** seniors received robotic pets

**91** seniors participated in the u.Connected program

**177** seniors benefitted from pet support services

*"Thank you so much, I've been going through so much. This will be the first time in months I can sleep and not wake up thinking of what I can't pay."*



# 2024 AAAPP DIRECT SERVICES IN PINELLAS AND PASCO COUNTIES

In 2024, as the needs of our community changed, the Community Health Program expanded to include a Pinellas Community Foundation grant designed to assist seniors with crisis housing needs as well as the creation of the hurricane resiliency program in response to the devastating impact of Hurricanes Helene and Milton.

## Hurricane Resiliency Program

Developed in response to the devastating impact of Hurricanes Helene and Milton, seniors received hurricane related crisis assistance. A Rapid Needs Assessment conducted by a Care Coordinator, assists with identification of disaster related needs, navigation of available supportive services/resources, and assistance with obtaining items/services not addressed by other resources, insurance or FEMA.

**95**  
older adults  
were referred  
to the hurricane  
resiliency  
program for  
assistance

**50**  
clients received  
Care Coordination  
services



Our request for donations was generously met by many supporters which includes the Amazon Community Foundation of Tampa Bay, Pinellas Community Foundation, SE4A, Simply Healthcare, USAging, Volunteer Florida, Well Med Charitable Foundation and individual donors.

### Grants and donations assisted clients referred with items such as:

Move in assistance, Utility assistance

Medical equipment and supplies

Financial assistance for tree removal and home repairs

Grocery gift cards to replace spoiled food

Nutritional shakes

Replacement of household items such as mattresses and bedding

Uber cards for transportation

*"This is unbelievable, and it's just been hanging over my head and I can't sleep very well. I am 77 years old and have always been on time with payments. I have felt so alone with this. I only have my monthly social security coming in. You've been amazing!"*

## Housing Assistance Program

In 2024, funding through the Pinellas Community Foundation expanded the Community Health Program Housing Assistance program. This provided eligible seniors experiencing an affordable housing crisis in 8 targeted St. Petersburg zip codes with financial assistance to prevent senior evictions. Assistance may include security deposit payment, pet security deposit, late rent payment, mortgage payment other crisis one-time payment related to housing.

**39** seniors received crisis housing assistance

*"Bless you and thank you so much. My landlord is really trying to be patient with me and allow me time to get caught up, but I am really struggling. Thank you so much and God bless all of you. You've got no idea just how much your help means to me."*

# 2024 AAAPP DIRECT SERVICES IN PINELLAS AND PASCO COUNTIES

## Diapers for Dignity

Diapers for Dignity, an adult incontinence supply bank, provides incontinent supplies to seniors and adults with a disability who cannot afford to purchase these necessary supplies and is based solely on monetary and in-kind donations. Incontinent products are made available throughout a network of partners in Pasco and Pinellas Counties.

Distribution Sites  
**8** Pinellas  
**2** Pasco

Provided  
**2,113**  
distribution episodes

Distributed  
**84,290**  
items



**153**  
veterans  
were assisted

## Veterans Directed Home and Community Based Services

Using an approach called Participant Direction, veterans of any age who are determined to be at risk of institutional placement by the Veterans Administration, are empowered to decide for themselves what mix of goods and services will best meet their needs, hiring and supervising their own workers, including family and friends, and purchasing items or services that will promote independence.

## Health Promotion and Disease Prevention Evidenced Based Services

544 Older adults benefited when participating in 50 evidenced based courses that assist with falls prevention, strength and endurance, caregiving aspects and management of chronic diseases, provided by Certified instructors from the AAAPP and the YMCA of the Suncoast.

*"I would recommend everyone who is caring for a loved one take this class. I struggled with trying to understand what would be required to be a caregiver. I was angry, confused, and depressed. This class has helped me tremendously. I am coming to terms with being a caregiver and finding out the many organizations and groups that are available to caregivers like me." - Savvy Caregiver Participant*



## Serving Health Insurance Needs of Elders (SHINE)

SHINE provides free, unbiased, and high-quality health insurance counseling through a dedicated network of SHINE volunteers, empowering individuals to make informed health care choices.

**48** volunteers provided SHINE services equaling **3,978** hours

*"I am very thankful that I found my way to the SHINE program. It is so rewarding and such a great service for our community. I've talked to and met so many interesting people and it has enriched my life helping so many individuals." - AAAPP SHINE Volunteer*

**4,798** Medicare beneficiaries and caregivers were served.



# 2024 AAAPP DIRECT SERVICES IN PINELLAS AND PASCO COUNTIES

## Medicare Improvements for Patients and Providers Act (MIPPA) Program

Seniors who qualify for the Medicare Savings Program (MSP) or the Low-Income Subsidy (LIS) will essentially have money put back into their pocket, monthly, enabling those individuals to utilize this extra money on prescription costs, groceries, or other needs.

The AAAPP SHINE  
Volunteer Corps  
assisted  
**3,728**  
low-income  
seniors

## Senior Medicare Patrol (SMP)

**4,623** Medicare  
beneficiaries and caregivers  
were served.

Seniors now understand where to turn when observing Medicare fraud, errors or abuse. SHINE volunteers provide local outreach, education, and assistance to Medicare beneficiaries to mitigate economic and health related consequences.

## Mental Health Counseling

Our Mental Health counseling program provides emotional support, information, and guidance through a variety of modalities for older adults who are having mental, emotional or social adjustment issues that have arisen during the course of life.

**47** older adults  
received  
**1,243**  
hours of  
Mental Health  
Counseling  
services



*"I love talking with my therapist! She's a great therapist – kind, caring, a good listener...plus she asks super great questions. She has kept me moving in the right direction."*

## Chore

Our Chore program provides one-time services to address heavy-duty cleaning tasks in senior's homes. These activities may include seasonal cleaning, yard work, pressure washing, carpet cleaning, or other cleaning needs that are beyond the scope of everyday assistance.

**438** older adults  
received  
Chore Services\*.

*"I can't express my satisfaction enough with this service. Firstly, the initial service set up with the program coordinator included elements of punctuality, very attentive listening and communication, was very pleasant, and included seamless coordination with follow-up. Secondly, when the workers came to our home to help clean, they were swift, flexible in their scheduling, and comprehensive in their explanation of what to expect. They were respectful and were hard workers. Lastly, the program was very helpful to unburden some of the stress I felt of not being able to do these tasks in my home. My gratitude to all involved for the follow-up and obvious understanding of such needs and how to meet those needs."*

\*Total number of seniors receiving chore services from AAAPP, CARES and alternate vendors through State funding.

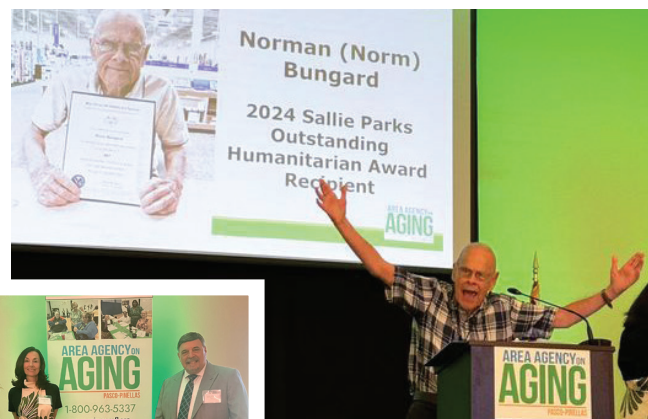
# 2024 HIGHLIGHTS

IT WAS A VERY PIVOTAL YEAR FOR OUR ORGANIZATION.

The AAAPP served 446 seniors through the Enhanced Home Care for the Elderly Program, a home modification program that provided seniors with bath to shower conversions, ramps and other improvements to help seniors to age in place.



The AAAPP celebrated 50 years of serving 1,000,000 seniors, caregivers, and adults with disabilities in Pasco and Pinellas Counties.



JAN

MAR

MAY

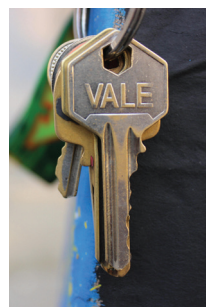
JUN

Charlie Robinson, Esq., and former Pinellas County Commissioner Barbara Sheen Todd were honored for their decades long service on the AAAPP Board of Directors.



The AAAPP Board approves a new logo which strongly represents the organization's commitment to both our 50-year legacy as well as our vision for the future.

The AAAPP convened the Pinellas Housing Symposium with diverse stakeholders to expand their work on senior affordable housing and senior homelessness.



The AAAPP received \$100,000 from the Pinellas Community Foundation to prevent evictions among seniors in 8 targeted St. Petersburg zip codes with high eviction rates.



Tawnya Martino, AAAPP's ADRC Director, received a distinguished award and recognition for her leadership and dedication leading the Statewide ADRC Workgroup.



The Duke Energy Foundation awarded the AAAPP \$25,000 to assist with preparing hurricane kits for seniors.



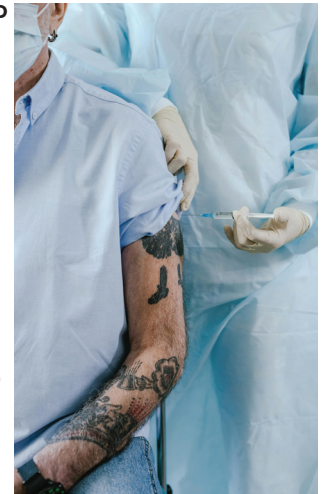


The AAAPP awarded 4 Senior Affordable Housing Impact Grants totaling \$200,000 to expand seniors affordable housing options in Pinellas and Pasco Counties.



The AAAPP held a Public Hearing at the Holiday Public Library in Pasco County to discuss Older Americans Act services and gain public comment.

The AAAPP and its valued community partners, Empath Health and Meals on Wheels of East Pasco exceeded our USAging Aging and Disability Vaccination Collaborative Grant's goal and provided a total of 2,683 vaccines which included Influenza, Covid, Pneumococcal, RSV and Shingles vaccines.



JUL

AUG

SEP

OCT

NOV

On September 26, 2024, Hurricane Helene brought devastating storm surge, high winds, and power outages, causing widespread damage.



On October 9, 2024, Hurricane Milton brought hurricane force winds, record rainfall overnight and power outages to an already devastated area.



The AAAPP launches the Hurricane Resiliency Program connecting seniors with hurricane related crisis assistance and raises more than \$200,000 including a \$50,000 grant from Volunteer Florida for the program.



# 2024 SERVICES PROVIDED THROUGH PARTNERSHIPS



**63,593**

Older Adults Served Through Internal & External Programs



**1,874**

Seniors Received

**50,915**

Transportation Trips to Life Sustaining Destinations

**4,404**

Older Adults Received



**742,935**

Congregate Meals and/or Home Delivered Meals utilizing a myriad of funding.



**121**

Older Adults Received Socialization while

Caregivers Received Respite through Adult Day Care

**382** Older Adults Received Emergency Home Energy Assistance for the Elderly Program (EHEAP) Benefits



**1,564** Older Adults Received **23,964** Hours of Case Management Services



**57** Grandparents or Relative Caregivers Raising Children Received Specialized Civil Legal Assistance



**212**

Older Adults Received Civil Legal Assistance



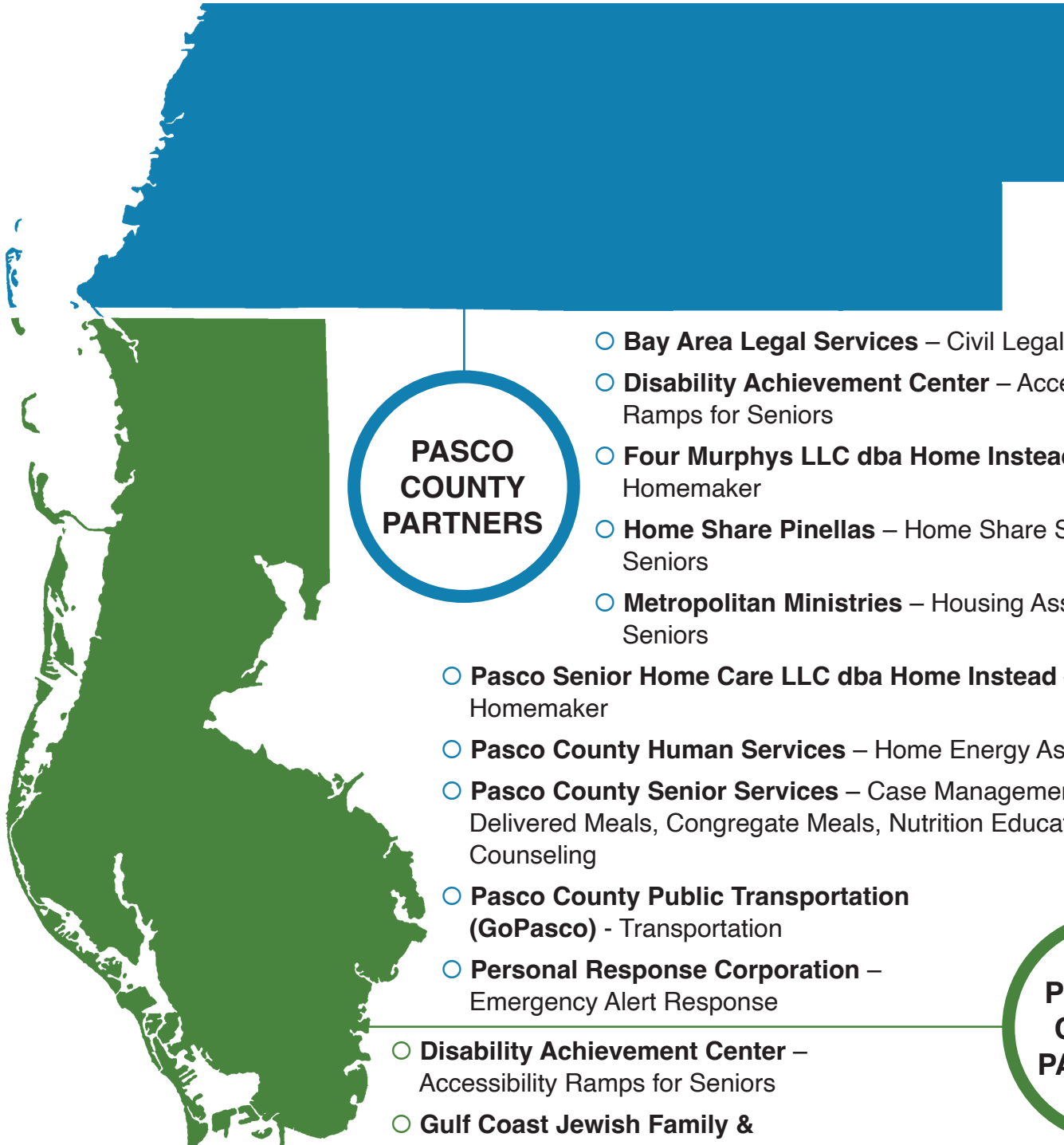
**810** Older Adults had Assistance with Activities of Daily Living through Homemaker Services

**811** Older Adults had an Extra Level of Security through Emergency Alert Response Services





# PSA 5 PARTNERS & SERVICES



## PASCO COUNTY PARTNERS

- **Bay Area Legal Services** – Civil Legal Assistance
- **Disability Achievement Center** – Accessibility Ramps for Seniors
- **Four Murphys LLC dba Home Instead** – Homemaker
- **Home Share Pinellas** – Home Share Support for Seniors
- **Metropolitan Ministries** – Housing Assistance for Seniors

- **Pasco Senior Home Care LLC dba Home Instead** – Homemaker
- **Pasco County Human Services** – Home Energy Assistance
- **Pasco County Senior Services** – Case Management, Home Delivered Meals, Congregate Meals, Nutrition Education & Counseling
- **Pasco County Public Transportation (GoPasco)** - Transportation
- **Personal Response Corporation** – Emergency Alert Response

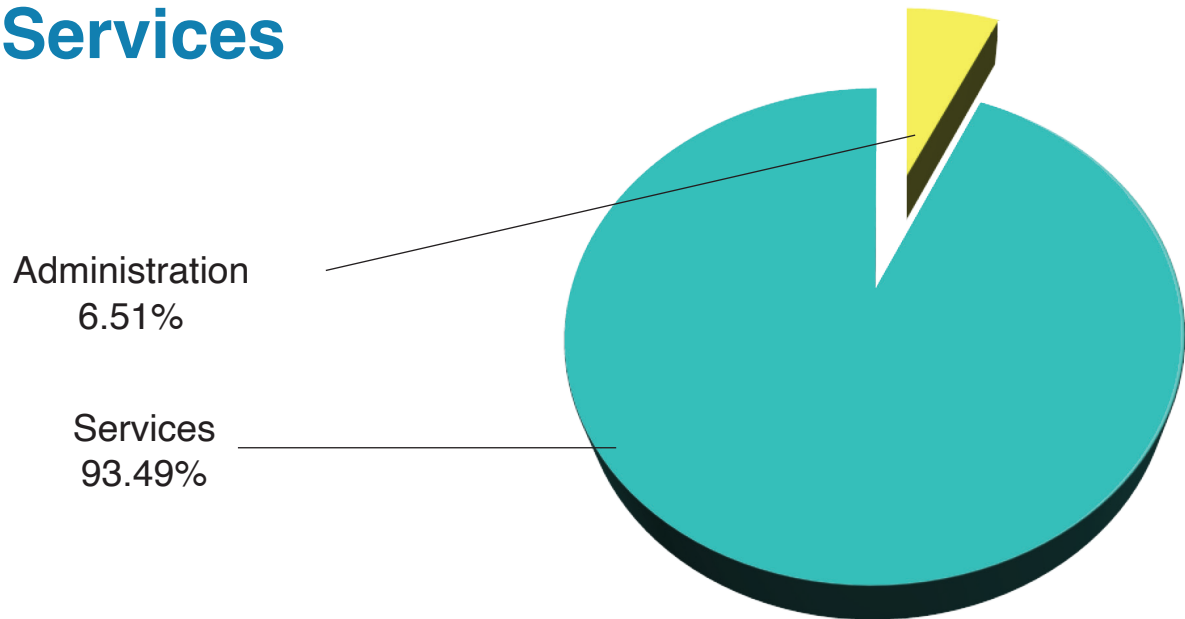
## PINELLAS COUNTY PARTNERS

- **Disability Achievement Center** – Accessibility Ramps for Seniors
- **Gulf Coast Jewish Family & Community Services** – Case Management, Homemaker
- **Gulfcoast Legal Services** – Civil Legal Assistance

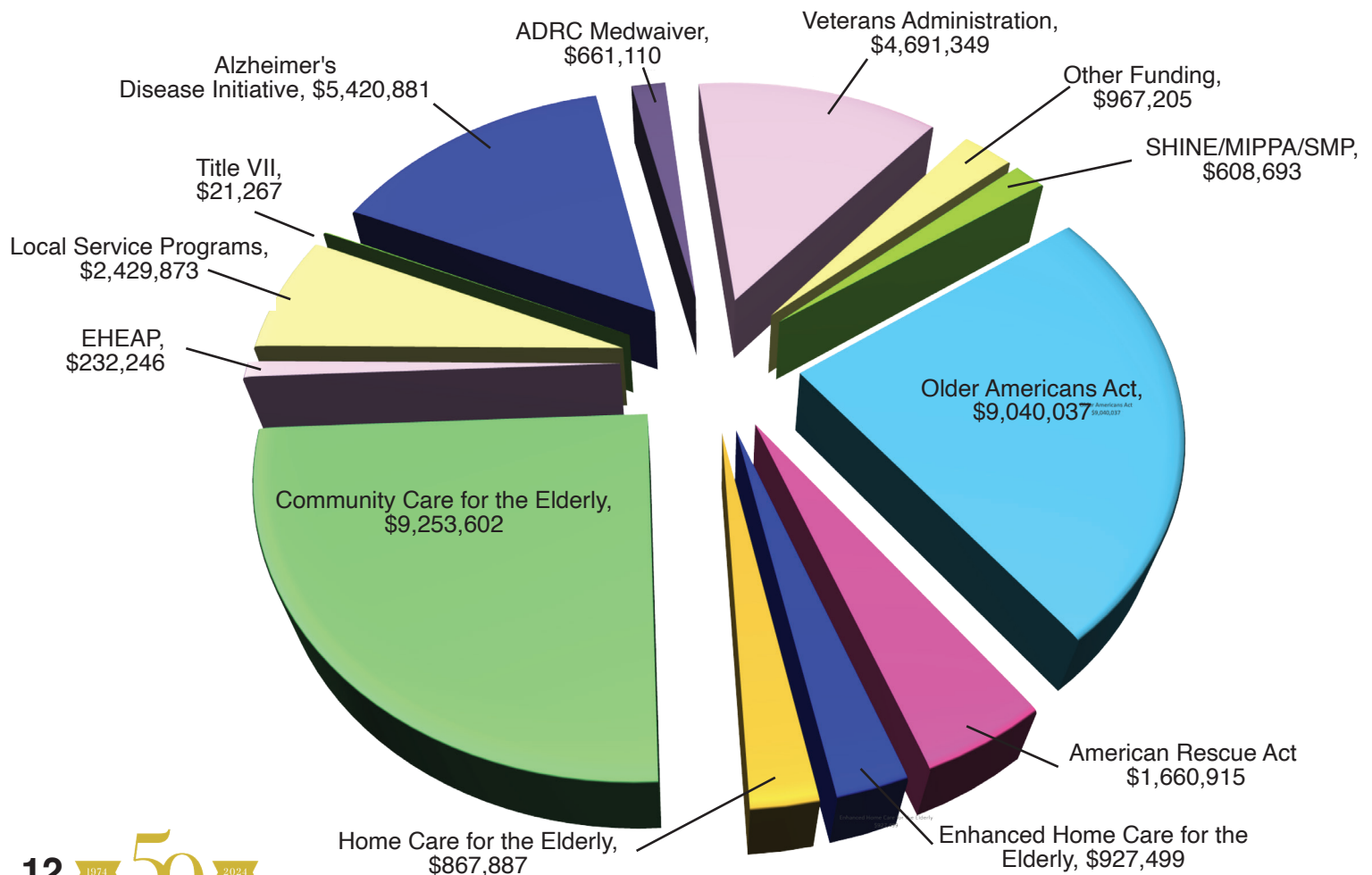
- **Home Share Pinellas** – Home Share Support for Seniors
- **Homeless Empowerment Program** – Senior Homeless Supportive Services
- **Metropolitan Ministries** – Housing Assistance for Seniors
- **Neighborhood Care Network** – Adult Day Care, Home Delivered Meals, Congregate Meals, Nutrition Education & Counseling, Transportation
- **Personal Response Corporation** – Emergency Alert Response
- **Pinellas Opportunity Council** – Home Energy Assistance

# Funding Fiscal Year 2024

## Administration and Services



## Federal, State and Other Funding





# THANK YOU TO OUR SUPPORTERS

## **\$1,000,000 +**

Florida Department of Elder Affairs  
US Department of Veterans Affairs

## **\$450,000+**

USAging

## **\$50,001 - \$100,000**

Pinellas Community Foundation

## **\$50,000**

Volunteer Florida

## **\$25,001 - \$50,000**

Amazon  
Chapters Health System  
HPH Hospice  
City of Largo  
Community Foundation of Tampa Bay, Inc  
Duke Energy Florida  
WellMed Charitable Foundation

## **\$15,001 - \$25,000**

Better Living for Seniors

## **\$10,001 - \$15,000**

Anonymous Donor  
Seacoast Bank

## **\$5,001 - \$10,000**

Area Agency on Aging for North Florida, Inc  
Brandon Assaf, Rebuilt Meals  
Florida Community Care  
GA Foods  
Pinellas County Housing Authority  
Ronald Oakley  
WellMed Medical Management

## **\$2,501 - \$5,000**

Allegany Franciscan Ministries  
Baycare Select Health Plan, Inc  
Cathedral Church of St. Pete  
Empath Health  
Florida Blue  
Pasco Aging Network  
Peter Snelling  
Rotary Club of New Port

Richey Fund, LLC

Simply Healthcare Plans, Inc.  
Southeastern Association of Area Agencies on Aging  
Trinity United Church of Christ

## **\$1,001 - \$2,500**

Alex Modric, Phoenix Pro Management  
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HCA Healthcare  
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Joanna Menszycki Wilson, Health Aid Company  
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Matt Gordon  
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Michelle Cyr  
Robert Beck  
Seabreeze Adult Day Care  
Shah Foundation, Inc  
UBS

Fontana Consulting, LLC

Guardian Angel Home Care Services, Inc

HCA Healthcare

Jeanna Dean

Joanna Menszycki Wilson, Health Aid Company

Ken Crisafio

Mains'I Solutions

Matt Gordon

Megan Olsen

Michelle Cyr

Robert Beck

Seabreeze Adult Day Care

Shah Foundation, Inc

UBS

## **\$501 - \$1,000**

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Kathryn Bursch | *Outreach Manager*

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Douangchai Sarivong | *Information & Assistance Specialist*  
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Amanda Miller | *Intake Specialist*  
Margaret Herlache | *Community Health Coordinator*  
Leah Carr | *Medicaid Benefits Counselor Coordinator*  
Luz Josephina Guerra | *Medicaid Benefits Counselor*  
Lucia Vinciguerra | *Medicaid Benefits Counselor*  
Jessica Butakov | *Medicaid Benefits Counselor*  
Debra Maulorico | *Medicaid Waiver/Quality Assurance Specialist*  
Daphne Hernandez | *Information & Assistance Specialist*  
Edward Hart | *Information & Assistance Specialist*  
Shavonne Owens | *Information & Assistance Specialist*  
Blake Heuerman | *Information & Assistance Specialist*  
Anthony Scaramuzzi | *Information & Assistance Specialist*  
Fitzroy Dillon | *Information & Assistance Specialist*  
Jason Hochstedler | *Information & Assistance Specialist*  
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Elizabeth Valdes | *Medicaid Benefits Counselor*  
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Teiona Lawrence | *Intake Specialist*  
Adriana Palacio | *Intake Specialist*  
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Regina Settle | *Chore Coordinator*

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Edita Aly | *Grant Accountant*  
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Nora Fitzpatrick | *Executive Assistant*  
Sandra Brown | *HR Manager*  
Jessica Arciniegas | *HR Generalist*



# AREA AGENCY<sub>ON</sub> AGING

PASCO-PINELLAS


## Aging and Disability Resource Center

Gadsden Building, Suite 100  
9549 Koger Boulevard, St. Petersburg, FL 33702-2455

Administrative Offices | 727-570-9696  
The Helpline | 1-800-963-5337  
For inquiries from outside of the area call 727-217-8111

Fax | 727-258-9225

[www.agingcarefl.org](http://www.agingcarefl.org)

 [bit.ly/AreaAgencyFB](https://bit.ly/AreaAgencyFB)

 [bit.ly/AreaAgencyLI](https://bit.ly/AreaAgencyLI)

 [x.com/AgingCareFL](https://x.com/AgingCareFL)

[www.youtube.com/c/AreaAgencyonAgingofPascoPinellasInc1974](https://www.youtube.com/c/AreaAgencyonAgingofPascoPinellasInc1974)



*This document was prepared with financial assistance from the State of Florida Department of Elder Affairs and the U.S. Administration for Community Living using funds appropriated under the Older Americans Act.*

