

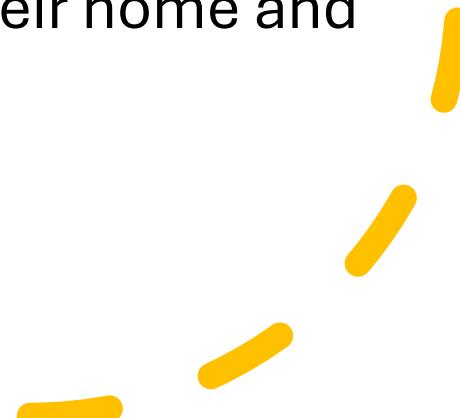
Shelby Newman, VA Manager
Area Agency on Aging of Pasco-Pinellas, Inc.

What is the Veteran Directed Care program?

The Veteran Directed Care program (VDC) is a special program that is not offered to every Veteran.

If eligible, VDC provides:

- Veterans and their caregiver's greater access, choice and control over their long-term services
- Assists to delay nursing home placement
- Enables Veterans to remain in their home and be part of their community



What organizations participate in the Veteran Directed Care program?



Since 2009, the AAAPP and Veterans Affairs have been in partnership



The AAAPP is the only provider for Pinellas and Pasco county.



AAAPP works with two VA hospitals:

Bay Pines Veterans Hospital, Pinellas County

James A. Haley Veterans Hospital, Hillsborough County

Who does the VDC program serve?

The VDC program serves all Veterans, regardless of age. Current Veterans served are aged 32 to 98.

All Veterans that meet the clinical nursing home level for the service are eligible to participate in VDC if it is offered at their local VA Medical Center.

How is the veteran evaluated by the VA for the program?

Pact social worker reviews the Veterans medical records and decides if the Veteran is appropriate for the VDC program.

Consult is sent to the appropriate VA hospital. James Haley VA Hospital (Pasco) and Bay Pines VA Hospital (Pinellas)

Referral is sent to AAAPP

VA hospital interviews the Veteran and the National Assessment tool is utilized to assign the Veteran with a case mix level.

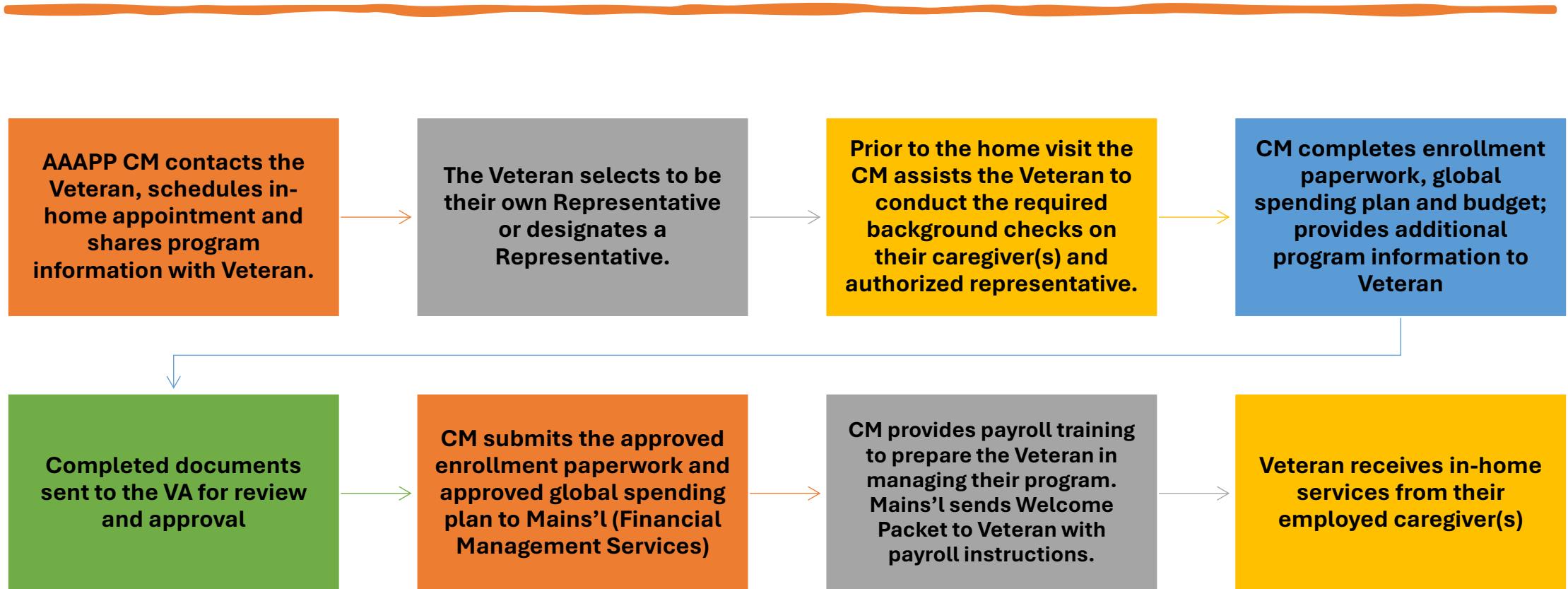
Referral process

The AAAPP partners with the James Haley VA Hospital and the Bay Pines VA Hospital



The AAAPP receives new referrals directly through secured software and via fax.

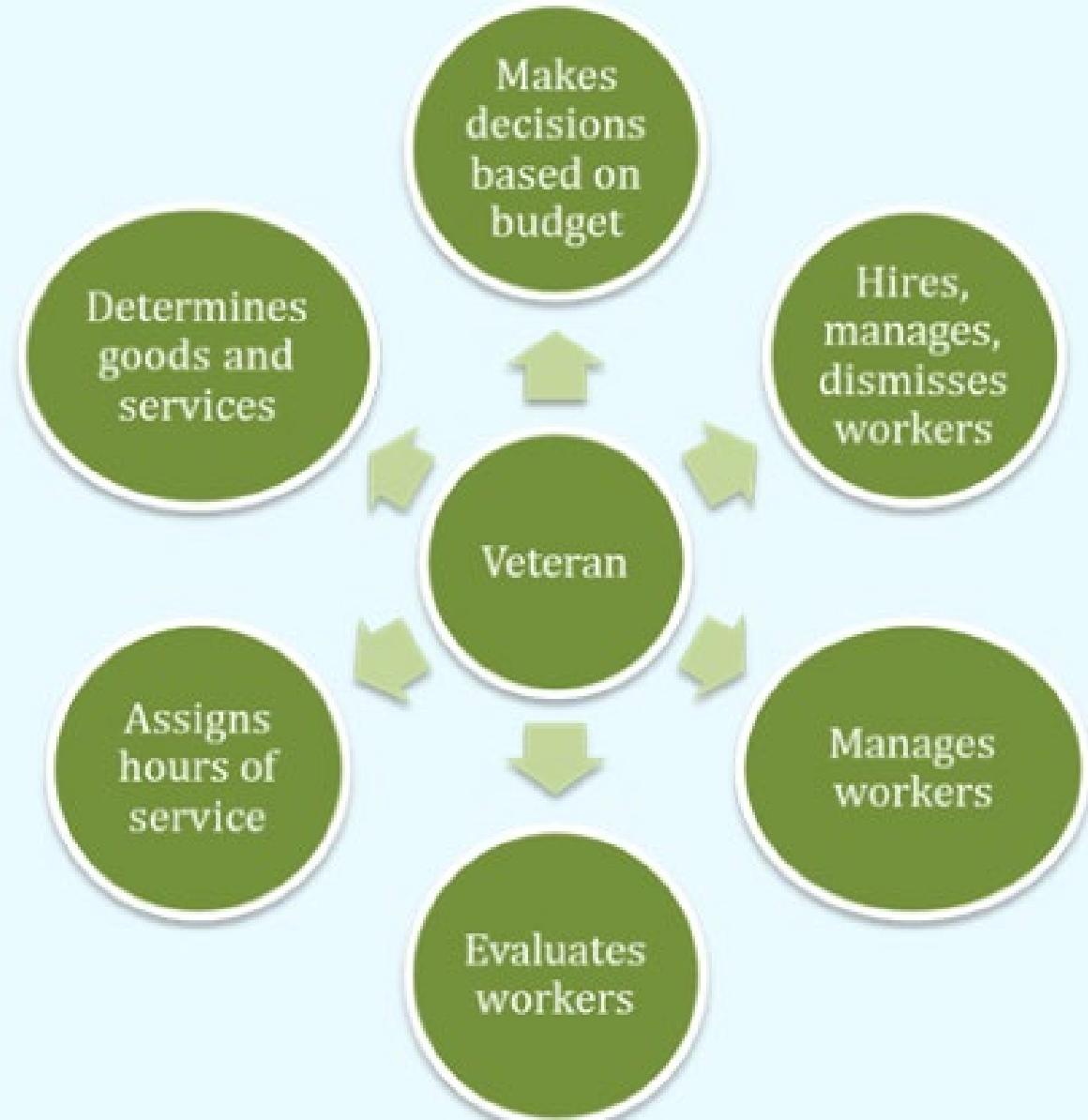
AAAPP VA Case Manager (CM) Process



Veteran-Directed Services

How does the Veteran direct their own care?

The Veteran is at the center of their care and makes all the decisions.



Veterans served by AAAPP

AAAPP currently serves
113 Veterans

Bay Pines (Pinellas) 67

James Haley (Pasco) 46

Veteran Story



Pfc. Charlie Figueroa, U.S. Army Veteran

- Due to service-related injuries, Charlie is a paraplegic and uses a wheelchair.
- Through the VDC Program, Charlie can hire his own trusted caregiver, giving him independence and support to live safely at home.

“We’re a good team... we trust each other and depend on each other.”

Pfc. Charlie Figueroa about Terry, his VDC caregiver.





Questions

Shelby Newman, VA Manager

Area Agency on Aging of Pasco-Pinellas,
Inc.



Helping Seniors Live Well at Home